## NEW TEAM MEMBER INDUCTION

### A GOOD WAY TO WELCOME YOUR NEW TEAM MEMBER

Try and think back to the first day you started a new job! How did you feel?

Starting a new job is one of the most stressful things that you can do. It does not matter if it is your very first job or if it is your tenth new job. You will be nervous!

By putting yourself in the new person’s shoes it should help you to be more caring and help them to settle in when they join your salon.

* Prepare the team for the new person. Tell everyone in advance that you have a new person starting and ask everyone to please make them feel welcome. Explain their role in the salon and any skills and positives that you feel they will bring to the team. Sell them to the team!
* A great idea is to allocate a mentor to help them in the first period. They are going to have a lot of questions, some may be little ones that they don’t want to bother you, the salon owner, with. They do need the answers to be comfortable.
* Introduce everyone on the team to the new person and explain to the newbie how each person fits into the team. Try and say something special or positive about each person.
* Be sure to have an open-door policy in the initial period so the new person feels comfortable about coming to you for any reason.

You want good people to settle in well and like your salon culture and environment. Remember the saying we use always about clients. “You get one chance to make a first impression”. The same applies to that new person joining your team.